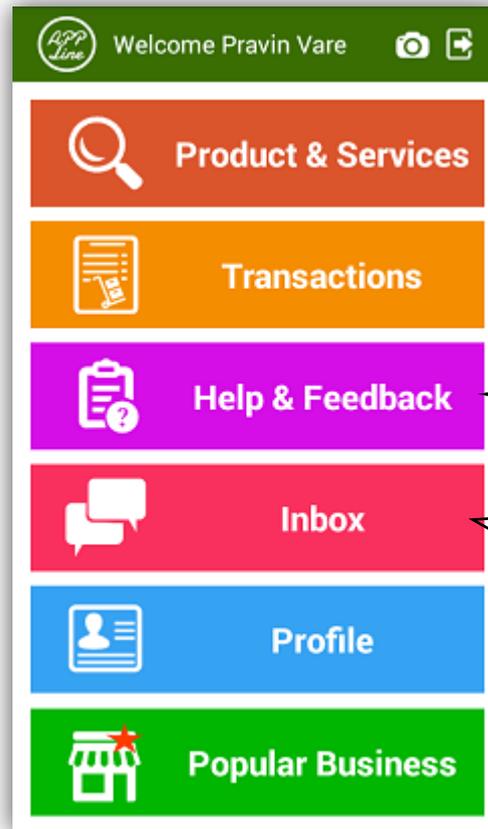


**Customer User Manual –**  
**Help & Feedback**

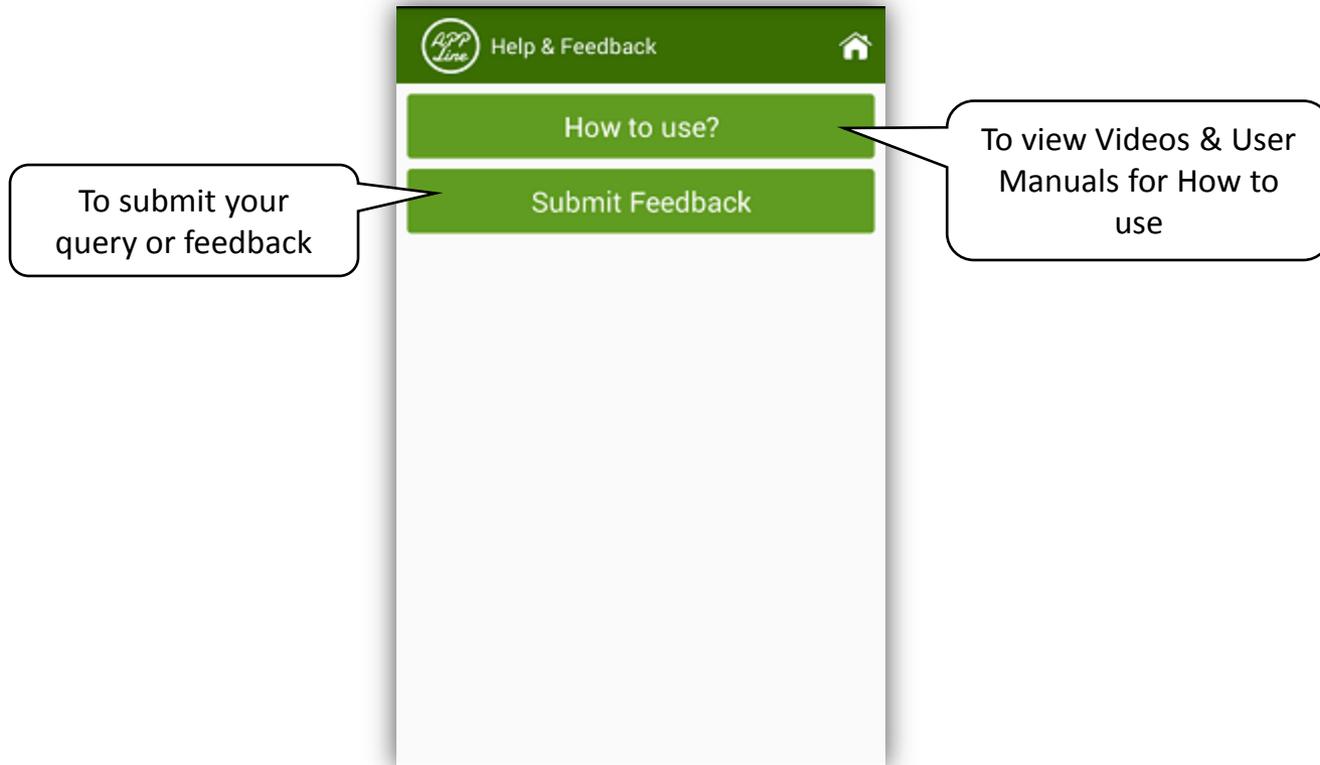
On sign in to Appline, following screen will appear which is called “Home Screen”.



To learn how to use App & submit Feedback

This screen will have reference of all communications i.e. Feedback, Screenshot feedback, Broadcast by Appline

On clicking Help & Feedback on Home screen, following screen will appear



To submit your query or feedback just click at Submit Feedback button on above screen. Following screen will appear

App Line Help & Feedback

We'll get back at the earliest

Submit your Feedback / Queries.

or write us at support@goapline.com

SUBMIT

Write your feedback or query here

# Inbox

**Inbox** 

**Feedback** 22/01/2016 18:50  
Ref ID : 87  
tstnmydhmdmy djtdyjdkydjydky nhfhkf!hc C...

**Feedback** 22/01/2016 16:27  
Ref ID : 86  
airtime eueu djdtudtutdusisusus dfhdjftjdjj...

**Feedback** 22/01/2016 16:25  
Ref ID : 85  
airtime eueu djdtudtutdusisusus dfhdjftjdjj...

**Feedback** 22/01/2016 16:13  
Ref ID : 84  
Here is my feedback. for testing purpose

**Feedback** 21/01/2016 15:02  
Ref ID : 80  
aaa aaa aaa aaa aaaa aaaa aaaa

**Feedback Messages** 

feedback with status 2  
do testing... 09/01/2016 12:56

Rejected